

Privacy Policy. We are passionate about providing you a safe place to talk. We are continuously focused on having the proper structures and protocols in place to safeguard and protect your privacy. When you use our Platform you accept and agree to both the Terms and Conditions and to the Privacy Policy. If you do not agree to be bound to the Privacy Policy you should stop using the Platform immediately. By accessing and using our Platform you affirm that you have read the Terms and Conditions and the Privacy Policy and that you understand, agree and acknowledge to all the terms contained in both of them.

Platform Security. E-Therapy Café is HIPAA compliant platform. We provide state of the art service to protect the privacy of all counselors and clients. Our number one priority is making sure all information is safe and secure.

- Servers housed in Tier-IV data center with SSAE16, HITRUST, ISO 27001 & PCI 2.0 compliance
- PCI (Payment Card Industry) standards applied to our internal systems and software
- All traffic is required to use SSL (Secure Socket Layer) with 256-bit encryption
- Unique login for all users
- Logging of all user activity
- 256-bit encryption of all sensitive data
- No sensitive information is sent via email, only notifications to login will be sent
- Data backed up hourly using 256-bit encryption

E-Therapy Café uses industry-standard Secure Socket Layer (SSL) encryption technology to safeguard the account registration process and credit card information. Other security safeguards include but are not limited to data encryption, firewalls, and physical access controls to building and files.

Use of Information. To let us operate the Platform effectively and to let you use the Platform, we have to collect and use some information from you (the "Information"). Although you have the ultimate decision as to what Information you would like to provide, some features may not be available to you without providing all the Information. By choosing to provide the Information you agree to our methods of collections and use, as well to other terms and provisions of this Privacy Policy.

Limits of Confidentiality. There are some situations in which Practitioners are legally and ethically obligated to take actions they believe may be necessary to protect a Member or others from harm. If such a situation arises, Practitioner will make every effort to fully discuss the issue with the Member before taking any action and will limit disclosure to what is necessary.

E-Therapy Café Practitioners utilize encryption, firewall, virus, and password protection in order to protect stored files and communication, as well as a

commitment to destroy all records after a given period. We recommend Members take further steps to ensure confidentiality by changing their passwords and deleting their web browser's \"cookies\" regularly. E-Therapy Café does not use cookies for collecting user information from the Site and we will not collect any information except that required for system administration of the Web server, or that which is provided by you knowingly and voluntarily.

We protect the confidentiality of information received in our counseling relationship as specified by federal and state laws, written policies and ethical standards. Discussions are private, and even the fact that you are communicating with us, is confidential.

However, exceptions to confidentiality do exist. These exceptions include, but are not limited to, the following situations:

1. You are a danger to yourself or someone else; Providers may be obliged to disclose information to law enforcement or other authorities to conform to their professional and legal responsibilities. Specifically, and without limitation, you should be aware that the law requires mental health professionals to disclose information and/or take action in the following cases: (a) reported or suspected abuse of a child or vulnerable adult; (b) serious suicidal potential; (c) threatened harm to another person; (d) court-ordered presentation of treatment.
2. You give written permission to disclose
3. Government, law enforcement officials and private parties may request our cooperation. We comply with the law. We will disclose any information, including Personal Information, to government or law enforcement officials or private parties as we, in our sole discretion, believe necessary or appropriate to respond to claims and legal process (including but not limited to subpoenas), to protect the property and rights of ourselves or a third party, to protect the safety of the public or any person, or to prevent or stop activity we may consider to be, or to pose a risk of being, any illegal, unethical or legally actionable activity.

Member Conduct. E-Therapy Café and its Contractors hold our services to a high standard, and expect the same standard from users of this service. Registered users must be respectful to E-Therapy Café Practitioners and Members.

All E-Therapy Café therapists are extensively trained, state-licensed and independently insured, and are required to treat all information disclosed by Members with the care and confidentiality required by these statutes.

We encourage all members to learn more about these privacy practices at the American Counseling Association (ACA)'s website, www.counseling.org, or the American Psychology Association (APA)'s site, www.apa.org.

E-Therapy Café coaches are not bound by the same regulations as therapists. However, E-Therapy Café coaches are also committed to protecting your privacy at all times.

Changes to the Privacy Policy. We may update this privacy statement at our sole discretion. The date of the last revision of this policy appears at the end of this page. We encourage you to periodically review this page for the latest information on our privacy policy and practices.

Contacting us. If you have any questions or concerns about this Privacy Policy or our privacy-related practices, please immediately contact us at hello@E-therapycafe.com

Last update: 8/1/2018